

PRECAUTIONARY DRINKING WATER WARNING



Town of Mosheim Water System Customers

BOIL YOUR WATER BEFORE USING

The Town of Mosheim Water System has experienced water loss due to the failure of pumps at the Greeneville Water Plant from the catastrophic storm that passed through Greene County this past weekend, which has resulted in a significant loss of water in the drinking water system. You may have water now, but eventually as the water tank empties, so **eventually all customers will be without water**. As a precautionary measure we are asking customers to boil water before using for consumption. We apologize for any inconvenience and thank you for your patience while we work to resolve this problem.

What does this mean? What should I do?

- ✓ **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for three (3) minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- ✓ Water main breaks resulting in a loss of system pressure can introduce disease-causing organisms into the water system. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.
- ✓ People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice from their health care providers about drinking water.

What is being done?

The Town of Mosheim Water System is working with Greeneville Water Commission. Once system pressure is restored, bacteriological tests will be conducted throughout the system. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within the next week.

For more information, please Town of Mosheim at 423-422-4051. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by The Town of Mosheim Water System
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